



March 12, 2020

The Bankers Bank is committed to the health and well-being of our customers and colleagues. As you are aware, health officials are keeping a close watch on the spread of the coronavirus COVID-19. The Bankers Bank is actively monitoring updates regarding the spread of the coronavirus from the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO).

As the situation continues to evolve, we are taking measures to maintain business continuity and protect the health of our employees, customers, and partners. In an effort to mitigate the risks associated with the coronavirus, The Bankers Bank has put the following measures in place:

- Enhanced Cleaning – Additional cleaning measures have been implemented throughout our corporate offices, including sanitizing commonly touched surfaces frequently throughout the day.
- Hygiene – Employees are being encouraged to practice good hygiene consistent with advice published by the CDC.
- Technology – The Bankers Bank uses a variety of technologies designed to provide banking service continuity and maintain high service standards. This includes hosting services for our customers in multiple datacenters. Additionally, we are expanding our ability to work remotely if found necessary.
- Travel – Human Resources department is asking employees to carefully consider their travel plans and is actively monitoring international travel.
- Third Parties – The Bankers Bank is reaching out to important service providers in an effort to verify appropriate plans are being developed for those businesses.

Please check this site for updates as events progress.

Please know we take preparing for the risks associated with the coronavirus very seriously and have taken a number of measures designed to provide an uninterrupted banking experience for you and all of our customers.

Sincerely,

The Bankers Bank